AMTRAK eTicket

PRESENT THIS DOCUMENT FOR BOARDING

RESERVATION NUMBER 23B15E

RES# 23B15E-01MAY21

LSE ➤ LAX One-Way

LA CROSSE, WI — LOS ANGELES-UNION STA, — MAY 3, 2021

TRAIN 27	EMPIRE BUILDER May 3, 2021	LA CROSSE - PORTLAND (UNION STATION) 1 Coach Seat	DEPARTS 7:11 PM	ARRIVES (Wed May 5) 10:10 AM
TRAIN 11	COAST STARLIGHT May 5, 2021	PORTLAND (UNION STATION) - SACRAMENTO 1 Coach Seat	DEPARTS 2:25 PM	ARRIVES (Thu May 6) 6:15 AM
BUS 3710	AMTRAK CHARTERED MOTORCOACH (THRUWAY) May 6, 2021 Operated by AMTRAK CHARTERED MOTORCOACH	SACRAMENTO - STOCKTON (AMTRAK STA - SAN JOAQUIN STREET) 1 Thruway Seat	DEPARTS 7:15 AM	ARRIVES (Thu May 6) 8:15 AM
TRAIN 710	SAN JOAQUINS May 6, 2021	STOCKTON (AMTRAK STA - SAN JOAQUIN STREET) - BAKERSFIELD 1 Coach Seat	DEPARTS 9:23 AM	ARRIVES (Thu May 6) 1:57 PM
BUS 5710	AMTRAK CHARTERED MOTORCOACH (THRUWAY) May 6, 2021 Operated by AMTRAK CHARTERED MOTORCOACH	BAKERSFIELD - LOS ANGELES 1 Thruway Seat	DEPARTS 2:05 PM	ARRIVES (Thu May 6) 4:35 PM

PASSENGERS (1)

MATCHEY, JAKE ADULT

AMTRAK GUEST REWARDS

No member number provided. Join at Amtrak.com

Proper identification is required for all passengers. This document is valid for only passengers listed. See www.amtrak.com/ID for details.

IMPORTANT INFORMATION

- CANCELLATION FEE MAY APPLY.
- NOT VALID ON OTHER DATES/TRAINS
- NON-REFUNDABLE, EXCHANGES PERMITTED FOR OTHER RAIL FARE PURCHASES
- VALID ONLY WHEN CONNECTING TO/FROM AMTRAK TRAIN
- CANCELLATION FEE MAY APPLY.
- SAN JOAQUINS ROUTE ONE-WAY REGULAR FARE
- CANCELLATION FEE MAY APPLY

- For passenger safety the boarding gate at Portland Union Station will close five minutes prior to departure time.
- At Sacramento Valley Station there is a 1200-foot walk from the station building to the train platforms. Passengers are encouraged to be

ready to proceed from the station to the platform not less than ten minutes prior to train departure time.

- Receive automatic gate and track notifications on your phone when departing from Sacramento. Download the app from Amtrak.com/mobile and enable "Trip Updates & Status" in the settings.
- Visit Amtrak.com/coronavirus to learn about Amtrak's enhanced safety and cleaning measures and updated travel information.
- **Facial coverings**: Per federal law and Amtrak policy, all customers and employees must wear a face mask or covering that fully covers the entire mouth and nose while onboard and in stations, even if state or local policies are different. Neck gaiters, open-chin triangle bandanas, face shields and masks containing valves, mesh material or holes of any kind do not qualify as acceptable face coverings. Refusing to wear a mask is a violation of federal law; passengers may be subject to penalties under federal law, denied boarding, removed from the train and banned from future travel in the event of noncompliance.
- **Follow guidance on safe travel:** Do not travel when you are experiencing COVID-19 symptoms or when you meet public health criteria for quarantine. See Amtrak.com/terms-and-conditions for details, and contact us to reschedule or cancel your travel.
- **State quarantines**: We encourage customers to check local and state travel advisories prior to travel. Visit Amtrak.com/quarantine for the latest updates on state mandatory quarantines on travelers from COVID-19 hotspots.
- **Cashless service**: Amtrak is temporarily accepting cashless payments only in stations and on trains except on selected routes in California, Pennsylvania and Maine.
- eTickets for Reserved services are valid only for the specific train number, date and accommodation type booked.
- Customers are encouraged to arrive at the station 30 minutes before departure or 60 minutes if in need of ticketing and/or baggage assistance, or if you're boarding at a Canadian station. Check the recommended arrival times for your departure station at Amtrak.com/stations.
- Tickets are non-transferable. They are valid only for the personal use of the passenger(s) named on the ticket.
- For Amtrak travel information, or to make adjustments to your travel plans, please visit Amtrak.com, or call 1-800-USA-RAIL (1-800-872-7245).
- Your printed eTicket travel document shows the services you booked. If you change your booking but do not reprint the document, it will not reflect your current itinerary. Your eTicket is automatically updated in the Amtrak mobile app, and you can view an updated copy on Amtrak.com. At some stations, a gate agent may need to view your eTicket prior to boarding (learn more at Amtrak.com/boarding).
- Changes to your itinerary may result in an increase to your fare, and may also result in fees or forfeiture of value. For more information, visit Amtrak.com/changes.
- Carry-on baggage is limited to 2 personal items under 14x11x7 inches & 25 lbs. per item, and 2 bags under 28x22x14 inches & 50 lbs. per bag, per passenger. You may be charged a baggage fee or denied boarding if your items exceed these limitations. See the baggage policy at Amtrak.com/baggage.
- At most stations where checked baggage service is available, baggage check-in normally must be completed by 45 minutes prior to departure, unless a different time limit applies to your specific station and/or train. See the baggage policy at Amtrak.com/checked-baggage.
- Check the departure board or ask a uniformed Amtrak employee to find out where to board your train.
- **If You See Something Say Something! Contact Amtrak Police at 1-800-331-0008 or Text to APD11 (27311).**